

Business Continuity Management

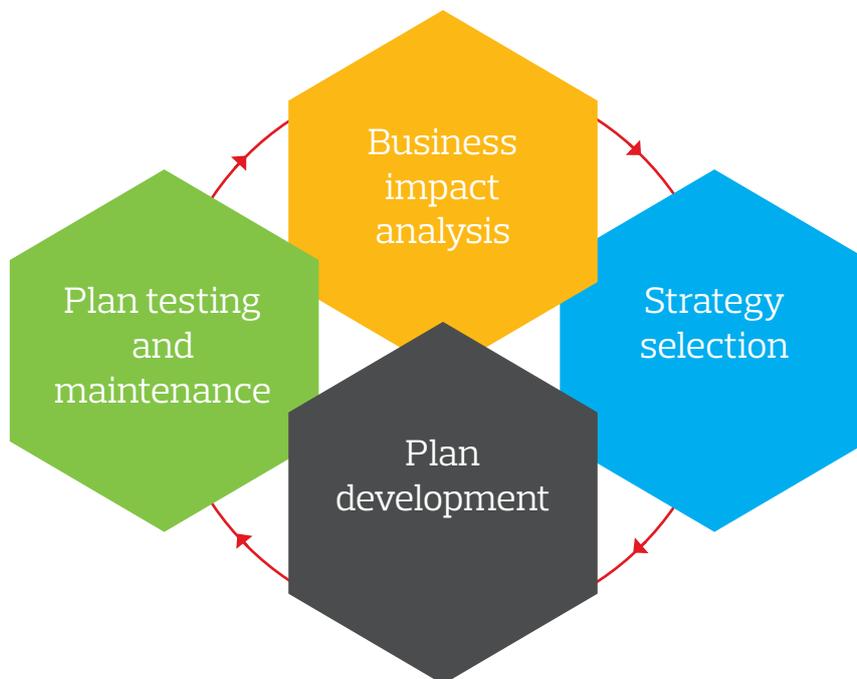
Aon | Risk Management Services

Protecting your people, balance sheet and reputation are critical business objectives before, during and after a disruption. Achieving successful outcomes in the face of adversity is the result of a well-developed business continuity programme and culture. Aon risk consultants are well positioned to provide you with the necessary tools and expert advice to help drive your success.

Disruptions to an organisation can come from many sources including natural disasters, loss of access to site, cyber-attack, terrorism, pandemic, privacy breach, supply chain failure or staff shortage. COVID-19 has highlighted many vulnerabilities in our economy and the importance of robust business continuity strategies.

A robust business continuity programme will help your organisation keep operating in the face of adversity. It can also demonstrate a proactive approach to risk, which is seen favourably by insurers and other stakeholders.

Our approach to business continuity management is focused around providing practical advice, tailored to your organisation and is consistent with relevant standards such as ISO31000 Risk Management and ISO22301 Business Continuity.



Business Continuity Management | Process



- Kick off phone call.
- Participant guide.



- Risk context.
- Business impact analysis.



- Risk assessment.
- Business Continuity strategies.



- High level BCP.
- Follow up discussion and actions.



Our services begin with a half-hour kick-off and establishment call. We then work with you to schedule a half-day workshop with key staff. We recommend the workshop is attended by a range of staff from different parts of the business, such as management, operations, HR, IT, risk management, administration, finance and legal.

The workshop can be held in person or by videoconference if required. Key focus areas of the workshop include:

- Business impact analysis - understanding critical business activities along with key outcomes, resources and impact to the business in the event of a disruption.
- Developing pragmatic business continuity strategies to give your business the best chance of meeting its objectives.
- Establishing key contextual information (e.g. business objectives, customers, suppliers and stakeholders).
- Prioritising actions and assigning these to appropriate people.
- Risk assessment - identifying, analysing and evaluating key disruptive threats faced by the business.

Following the workshop Aon will provide a high-level BCP capturing the key business continuity strategies identified in the workshop. Aon risk consultants will follow up after two weeks to incorporate feedback into the high-level BCP and track progress of actions.

Aon have a unique combination of strengths

- **Capabilities** | Comprehensive risk management
- **People** | Technical acumen
- **Offering** | Tailored solutions
- **Insights** | Data & analytics

About Aon | Aon is a leading provider of insurance broking, risk management and associated services in New Zealand, and around the globe. From Kerikeri to Invercargill, our dedicated teams are on hand to provide service and advice on a local, regional, national and global scale. From quote to claims management, **we're with you every step of the way.**

About Aon Risk Management Services | Aon offers holistic risk management services to help clients identify, assess and manage existing and emerging risks. We assist with the selection and implementation of appropriate risk transfer, risk retention and risk mitigation strategies and provide the right advice following a major claim. We add distinctive, long-term value to optimise your overall insurance programme and enhance your risk management.

Contact

Find out how Aon Risk Management Services can help you.

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Or contact your Aon broker to arrange a call with one of our risk consultants.

Visit | aon.co.nz/RMS

