



Aon New Zealand

Privacy Policy

Aon New Zealand (We, Us, Our) is committed to protecting your privacy in accordance with this Privacy Policy and to collecting and handling your personal information in accordance with all applicable privacy laws.

We will hold any personal information that you or your agents provide to us in accordance with the Privacy Act 2020 and any other applicable data privacy laws regulating the collection, storage, use and disclosure of personal information.

Any such information that we request from you will be used pursuant to the provision of our services to you. Further detail on how your information is used is set out in our Aon New Zealand Privacy Statement which is located on our website (aon.co.nz).

If you do not provide the information sought by us, it may affect our ability to provide you with and administer our products and/or services.

If you are providing information to apply for an insurance policy, you are reminded that you have a duty under insurance law to disclose all relevant information.

Where you are providing us with personal information about individuals other than yourself, you are obliged to obtain their consent to provide the information to us prior to doing so. You are also obliged to inform them that their personal information may be disclosed to third parties who are located outside of New Zealand, and who may not be subject to data protection laws that are comparable to those in New Zealand. For ease of administration, we recommend that you also provide them with a copy of our Aon New Zealand Privacy Statement or direct them to it on our website.

We may obtain personal information about you from third parties such as insurers and others as set out more fully in the Aon New Zealand Privacy Statement.

We may disclose personal information to insurers, loss adjustors, reinsurers, and other third parties as appropriate but only if necessary to provide the services to you, or for a purpose directly related to the provision of the services to you (such as service providers who provide us



with additional support in connection with the provision of our services to you), or if required by law. This may include the Financial Markets Authority.

Some of the third parties that we may need to disclose personal information to (such as reinsurers) may be located overseas in jurisdictions that may not have comparable protections to those under the Privacy Act 2020.

Your personal information is held by Aon New Zealand which is located at Level 21 Aon Centre, 29 Customs Street West, Auckland.

You can request access at any time to personal information we hold about you. You may ask us at any time to correct this information where you believe it is incorrect or out of date. If your request is urgent, explain the reasons for the urgency in your request.

You can make a complaint about the privacy of your personal information by contacting:

The Privacy Officer

Aon New Zealand

PO Box 1184

Auckland 1140

Or by sending an email to: nzfeedback@aon.com

When you deal with us, for insurance or otherwise you consent to using, disclosing and handling your personal information in accordance with this Privacy Policy and our Aon New Zealand Privacy Statement.

The terms of the Aon New Zealand Privacy Statement will apply to the extent of any inconsistency between this policy and our Privacy Statement to the extent permitted by law. In particular, the Aon New Zealand Privacy Statement outlines how the Aon group of companies handles any personal data, including any which is subject to the General Data Protection Regulation. If you require any further information, please contact your local office.

Last Reviewed 20/5/2026