

GENERAL CLAIM FORM

If you need any help with this form, please contact the nearest NZI Branch or your insurance advisor.

- Warning: If you supply any untrue or false information and know that it is not true NZI shall have the right to refuse the claim.
- We recommend that you read the Claims section of your policy.
- Please answer all the questions on this form. If a question does not apply to your claim, please answer 'N/A'.
- You must not incur any expense (unless it is to minimise the loss), or admit fault, without our permission.

PART A: THE INSURED

Name: _____ Policy number: _____

POSTAL ADDRESS

Number/Street: _____ Suburb: _____

Town/City: _____ Post code: _____

CONTACTS

Home phone: _____ Fax: _____ Best time to contact: _____

Mobile phone: _____ Email: _____

If your claim is accepted and you wish to be paid direct into your account, please fill out the details below:

Bank Account:

PART B: THE LOSS OR DAMAGE

1. Where did the loss or damage happen? (please give the full address or details of the location): _____

2. When did the accident happen? Date: _____ Time: _____ AM ☐ PM ☐

3. When did you first know about it? _____

4. How did the loss or damage happen? (please give full details): _____

5. Have you done anything to reduce or recover the loss or damage? Yes ☐ No ☐

If 'Yes', please give details: _____

6. Were there any witnesses? Yes ☐ No ☐

7. Do you think that any other person is responsible for the loss or damage? Yes ☐ No ☐

If you have answered "Yes" to questions 6 or 7, please give details: _____

1. Does this claim involve burglary, theft, unexplained loss or intentional damage? Yes ☐ No ☐
If "NO" please go to Part D.
If "YES" it must be reported to the Police – questions 2 & 3 answered.

2. Is a Police Complaint Acknowledgement attached? Yes ☐ No ☐
If "No" please complete the details below:

Reported by: _____ Date: _____
to (Station Name): _____ Complaint Ref. No: _____
Name of Attending Officer: _____

3. If the loss or damage was through a burglary (or an attempted burglary):

Did the premises have a burglary alarm?	Yes ☐	No ☐	Don't know ☐
If "YES", was the alarm on at the time the loss or damage happened?	Yes ☐	No ☐	Don't know ☐

1. Do you have any other insurance which covers this loss or damage? Yes ☐ No ☐

2. Have you claimed on any type of property insurance in the past 5 years? Yes ☐ No ☐

If "YES" to question 1 or 2 please give full details (include date, type of claims and name of Insurer):

- To support ownership and the amounts claimed, please attach receipts, valuations, guarantees, current quotations or other documents.
- If repairs have been paid for, please attach a receipt or account.
- Wilful or reckless exaggeration of any amount claimed will forfeit the claim.
- If at all possible, keep damaged items available so that we can inspect them if needed.

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1. Are you the sole owner of the lost or damaged property? Yes ☐ No ☐

If "NO", please give full details of the owner, or of any other person who owns a share of the property:

Owners name and address: _____

Telephone: _____

2. Is any of the lost or damaged property subject to any financial or hire purchase agreement? Yes ☐ No ☐

If "YES" please give full details of any mortgagee, etc below:

Company and address: _____

Telephone: _____

3. If the lost or damaged property is a building, who occupies it? Tenants ☐ Owner ☐ Other ☐

If "Tenants" or "Other" please give their details below:

Name and address: _____

Telephone: _____

PART F: DECLARATION AND SIGNATURE

I declare that:

1. MATERIAL FACTS

(a) All information given to NZI in connection with this claim (whether oral or written) is true and correct;

(b) No information relevant to the claim is omitted.

2. USE OF INFORMATION

(a) My personal information collected by NZI in connection with this claim may be disclosed to:

(i) other members of the insurance industry and Insurance Claims Register Limited;

(ii) parties repairing or replacing the subject matter of the claim;

(iii) parties who have a financial interest in the subject matter of the policy;

(b) My personal information held by any other parties in connection with this claim may be disclosed to NZI.

Please note:

- We gather information about you (including your claims history) to consider your claim. The terms of your insurance policy require you to supply this information, and if you do not to provide it, or if you provide any false or untrue information, we may decline your claim.
- This information is held by us and you may access it. It may be passed onto other insurers you deal with, repairers and mortgagees etc.
- Your claims history is passed onto, and held by, Insurance Claims Register Ltd. This enables other insurers you deal with to access it, and prevents fraudulent claims.

SIGNED ON BEHALF OF ALL INSURED:

Signature: _____ Date: _____

MANAGED BY



IN PARTNERSHIP WITH

