



Supporting business through COVID-19

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Aon | Risk Management Services

▶ The Coronavirus (COVID-19) outbreak has caused substantial disruption and business related disruption risk. The COVID-19 alerts and associated lockdowns have required business managers to focus on adapting to new working arrangements, operational constraints and business environments.

The sheer quantity of information and the related detail can be overwhelming and is constantly changing. Staying abreast of this and making quality decisions around COVID-19 risk management can put a huge strain on organisational resources which are often already committed to other business priorities.

Aon has developed a range of practical tools to support our clients in managing the impacts of COVID-19, focusing on risk improvements and prioritisation of risk management efforts.

Specifically designed to minimise the impact on your business and to put you in the best position for changes ahead, our approach is flexible and practical. We consider risks and management planning in respect of changes in alert levels and future lockdown events, as well as providing the foundations for governance requirements and business continuity planning.

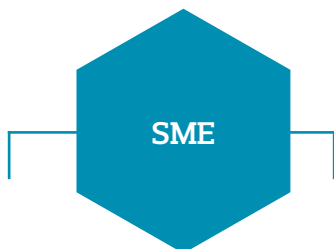
Supported by the Aon global frameworks, our risk management approach is aligned with New Zealand regulatory requirements and Ministry / industry guidance documents, bringing together global expertise and local application.

Aon have a unique combination of strengths

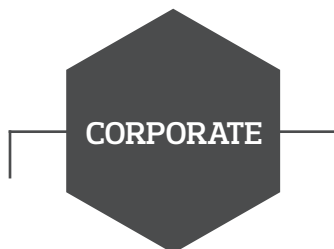
- **Capabilities** | Comprehensive Risk Management
- **People** | Technical Acumen
- **Offering** | Tailored Solutions
- **Insights** | Data & Analytics

Aon COVID-19 risk management

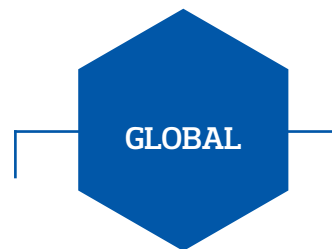
Our clients are diverse, as are their requirements and we offer a tailored approach, with three tiers of engagement: SME, corporate and global. All three tiers can be efficiently delivered through desktop exercises if required, with communications facilitated by email, telephone and/or video conference.



- **Suitable** | for SME clients.
- **Uses** | a simple checklist document.
- **Process** | is simple and brief with telephone discussion using the checklist.
- **Identifies** | gaps and potential for risk improvements.
- **Deliverable** | is a summary spreadsheet with prioritised actions.



- **Suitable** | for corporate and large SME clients, including rest homes, manufacturing, distribution etc.
- **Uses** | the NZ Recovery Planning Framework.
- **Process** | is concise with online (or onsite) interviews or workshops.
- **Provides** | a summary of critical processes, vulnerabilities and COVID-19 risk improvements.
- **Deliverable** | is a business analysis and prioritised risk improvements report.



- **Suitable** | for large clients and complex risks (e.g. global accounts).
- **Uses** | the Global Aon Pandemic Toolkit.
- **Process** | is in depth with online (or onsite) interviews and workshops.
- **Provides** | detailed threat analysis, vulnerability assessment, gap analysis and COVID-19 risk improvements.
- **Deliverable** | is a risk assessment and prioritised risk improvement report.

About Aon | Aon is a leading provider of insurance broking, risk management and associated services in New Zealand, and around the globe. From Kerikeri to Invercargill, our dedicated teams are on hand to provide service and advice on a local, regional, national and global scale. From quote to claims management, **we're with you every step of the way.**

About Aon Risk Management Services | Aon offers holistic risk management services to help clients identify, assess and manage existing and emerging risks. We assist with the selection and implementation of appropriate risk transfer, risk retention and risk mitigation strategies and provide the right advice following a major claim. We add distinctive, long-term value to optimise your overall insurance programme and enhance your risk management.

Contact

Find out how Aon Risk Management Services can help you.

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Visit | aon.co.nz/RMS