



## Risk Management Services

Keeping your business running in  
the face of a disruptive event



Aon, New Zealand's leading insurance broker.

[aon.co.nz](http://aon.co.nz)

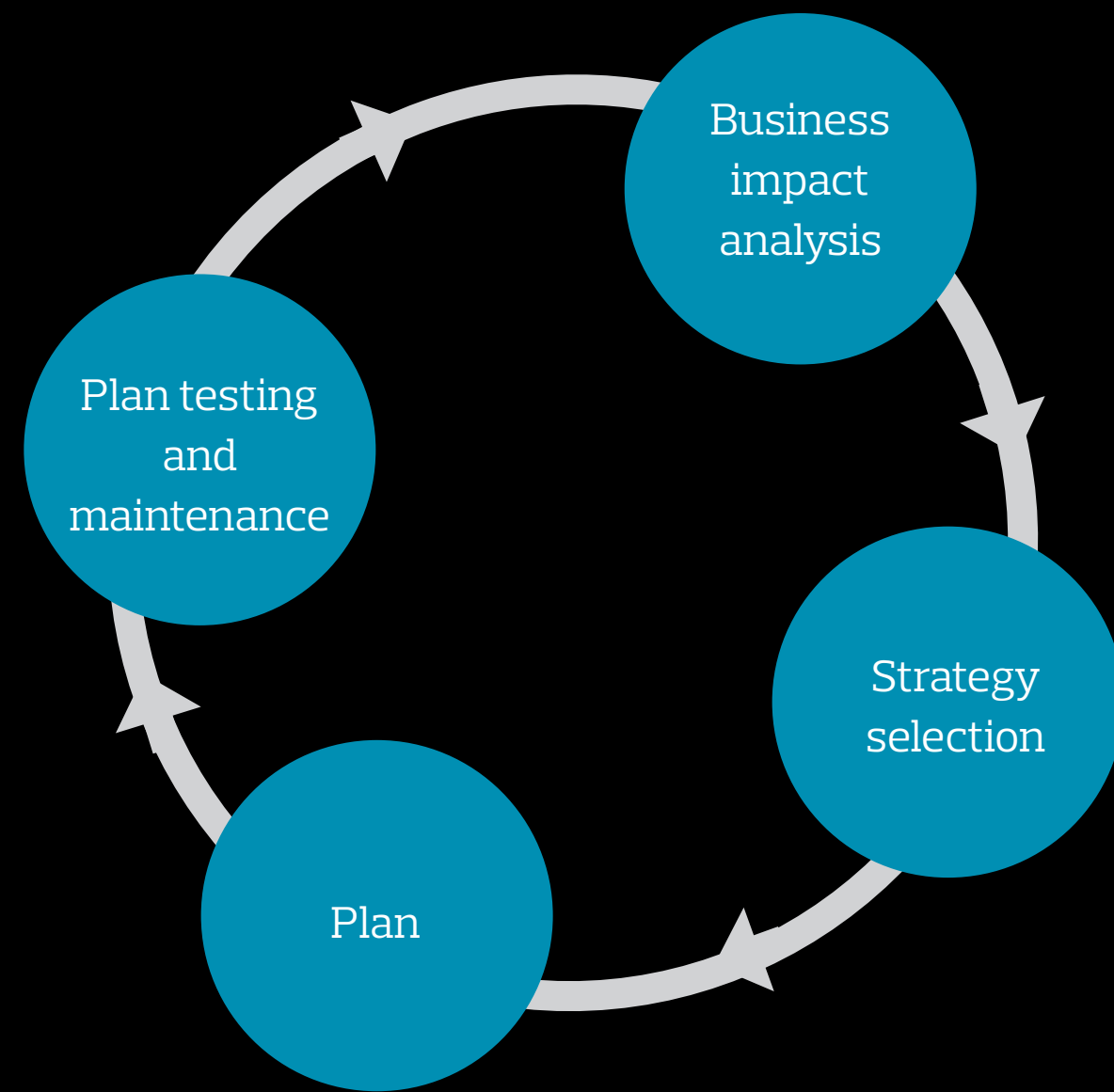


## Talk to Aon about Business Continuity Management .

**Protecting your people, balance sheet and reputation are critical business objectives before, during and after a disruption.**

Achieving successful outcomes in the face of adversity is the result of a well- developed business continuity programme and culture. Aon risk consultants are well positioned to provide you with the necessary tools and expert advice to help drive your success.

**AON**



## **Aon is more than just insurance** | We are also about helping business recover from adversity.

Disruptions to an organisation can come from many sources including natural disasters, loss of access to site, cyber-attack, terrorism, pandemic, privacy breach, supply chain failure or staff shortage.

A robust business continuity programme will help your organisation keep operating in the face of adversity. It can also demonstrate a proactive approach to risk, which is seen favourably by insurers and other stakeholders.

Our approach to business continuity management is focused around providing practical advice tailored to your organisation and is consistent with relevant standards such as ISO31000 Risk Management and ISO22301 Business Continuity.

# Business Continuity Management | The Process



## Establishment.



- Kick off phone call.
- Participant guide.

Our services begin with a half-hour kick-off and establishment call. We then work with you to schedule a half-day workshop with key staff. We recommend the workshop is attended by a range of staff from different parts of the business, such as management, operations, HR, IT, risk management, administration, finance and legal.

## Workshop.

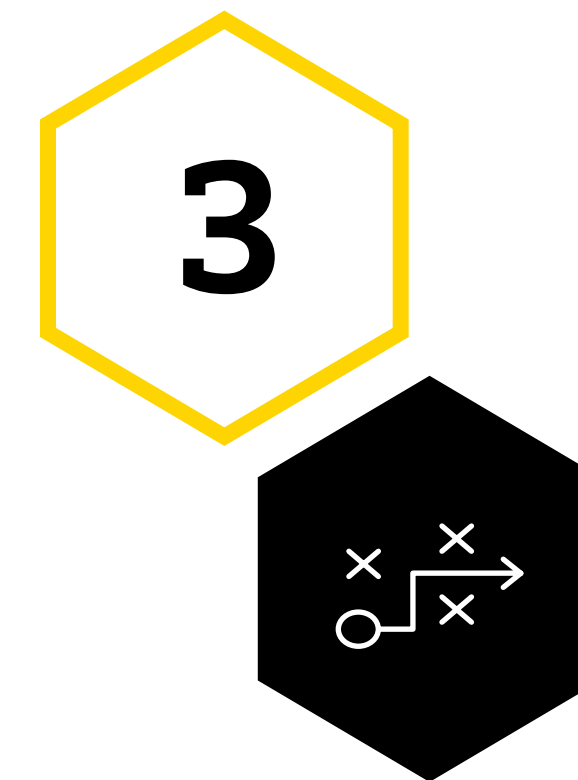


- Risk context.
- Business impact analysis.
- Risk assessment.
- Business Continuity strategies.

The workshop can be held in person or by video conference if required. Key focus areas of the workshop include:

- Business impact analysis - understanding critical business activities along with key outcomes, resources and impact to the business in the event of a disruption.
- Developing pragmatic business continuity strategies to give your business the best chance of meeting its objectives.
- Establishing key contextual information (e.g. business objectives, customers, suppliers and stakeholders).
- Prioritising actions and assigning these to appropriate people.
- Risk assessment - identifying, analysing and evaluating key disruptive threats faced by the business.

## Benchmark.



- High level BCP.
- Follow up discussion and actions.

Following the workshop Aon will provide a high-level BCP capturing the key business continuity strategies identified in the workshop. Aon risk consultants will follow up after two weeks to incorporate feedback into the high-level BCP and track progress of actions.

Aon visit individual sites to review business operations to optimise insurance placement and business resilience. **Aon will:**

- ▶ **Execute** | gap analysis to benchmark current methods of work against best practice
- ▶ **Identify** | high risk activities
- ▶ **Recommend** | improvements to minimise risk

## About | Aon Risk Management Services

Aon offers holistic risk management services to help clients identify, assess and manage existing and emerging risk. We assist with the selection and implementation of appropriate risk transfer, risk retention and risk mitigation strategies and provide the right advice following a major claim. We add distinctive, long-term value to optimise your overall insurance programme and enhance your risk management.





# Aon has a unique combination of strengths:

## **Our capabilities**

### Comprehensive Risk Management

We provide a comprehensive set of services to help you to understand your risk profile, develop and communicate risk management improvements, protect interests and optimise your insurance programme.

## **Our offering**

### Tailored Solutions

We understand no two clients have the same needs, threats, regulatory requirements or risk tolerance. Our priority is to understand your business, your people and your needs so we can provide a truly bespoke risk solution.

## **Our people**

### Technical Acumen

Aon's risk management services are delivered by a highly qualified and accredited specialised consulting team who have the resources, skills and depth of experience to advise and lead our clients through even the most complex risk situations and solutions.

## **Our insights**

### Data and Analytics

We leverage our extensive sources of data to better quantify risk. Robust loss modelling, data analytics, accurate reinstatement valuations, combined with an understanding of tolerance and risk appetite, helps define the opportunities for financial and physical risk mitigation.

**With you, every step of the way.**

Contact your Aon broker to find out how Aon Risk Management Services can help you.



## **About |** Aon New Zealand.

Aon is a leading provider of insurance broking, risk management and associated services in New Zealand, and around the globe. From Kerikeri to Invercargill, our dedicated teams are on hand to provide service and advice on a local, regional, national and global scale. From quote to claims management, **we're with you every step of the way.**

**Call Free |** 0800 266 276

**Visit |** [aon.co.nz](https://aon.co.nz)