

<b>Q1</b>	To what extent do you use computer systems to perform your business:		
	a. for e-commerce/online sales?	Yes	No
	b. to facilitate any part of the services you deliver to clients?	Yes	No
	c. in the production, manufacturing or assembly of goods?	Yes	No
	d. in inventory, track & trace, logistics?	Yes	No
	e. in the core internal operations of your company?	Yes	No
	f. back office, shared services or support functions?	Yes	No
<b>Q2</b>	Does your business collect/manage/store/process the following data:		
	a. individual customer information?	Yes	No
	b. individual employee information?	Yes	No
	c. your own or client corporate information?	Yes	No
	d. Intellectual Property?	Yes	No
<b>Q3</b>	If an attack occurred against the computer systems in question Q1 or the data in Q2 would your business:		
	a. hire IT or forensic experts to investigate and fix the issue?	Yes	No
	b. seek legal advice around your obligations to your clients, employees, regulators and how best to manage announcements to the public and media?	Yes	No
	c. consider paying a ransom demand to recover data and systems or sensitive employee or customer information?	Yes	No
	d. suffer financially from:		
	i. cost of a. to c. above	Yes	No
	ii. loss in revenue/sales/profit?	Yes	No
	iii. additional costs to work around the issues?	Yes	No
	iv. penalties or liability for performance/contractual failure?	Yes	No
	v. lack of confidence/brand damage/goodwill	Yes	No
<b>Q4</b>	If external parties (outsourcers) provide services that support the functioning of your business (e.g. IT, payroll, cloud, payment solutions etc.) and the outsourcer suffers an attack resulting in a loss of your data or inability for you to operate, would your business:		
	a. receive claims from customers, employees or other parties?	Yes	No
	b. work to fix the problem immediately without requiring the outsourcer to do that?	Yes	No
	c. have no right of recovery from the outsourcer due to limitations of liability written into service agreement?	Yes	No
<b>Q5</b>	Are you concerned about the risk of unauthorised third parties accessing and manipulating your computer systems, being impersonated or acting upon fraudulent instructions that could lead to:		
	a. theft of your own funds and property?	Yes	No
	b. theft of client funds and property?	Yes	No